



Terms & Conditions

Full payment for the total length of your stay is required two weeks prior to arrival. No recreational vehicles or tents may be pitched. To ensure compliance with the terms of the Touring Park Licence, guests are asked to observe instructions, given on their arrival, regarding the placement of vehicles, awnings on their pitch.

Arrival and departure

- All guests must check in at the hotel reception upon arrival.
- Guests are welcome to arrive and pitch between 1pm and 8pm. Any arrival prior to 1pm must be agreed with us when booking. Guests arriving after 8pm must only be by prior arrangement.
- Guests are kindly asked to depart between 8am and 12pm. Any departure outside of these times must be agreed with us beforehand please.

Access during your stay

- Barriers to the Touring Park close at 10pm and re-open at 8am. Movement of vehicles on the Touring Park is not normally permitted between those hours. Anyone wishing to enter or leave the Park when the barriers are closed may park in the spaces provided outside of the barrier. In an emergency only, you may contact the Duty Warden for the barriers to be opened by phoning the emergency number.

Courtesy to other guests

- In consideration of everyone staying at the site, guests are asked to avoid excessive noise with radio, TV's and phones turned down at all times please. Quiet time on the Park is 10pm until 8am. We also ask that no vehicles are moved between these times.
- Abusive and/or drunken and disorderly behaviour will not be tolerated, and the Management reserves the right to request guests to leave in these circumstances.
- No generators are allowed at any time.
- Cycling is permitted only on entering and exiting the site at walking pace. Anyone cycling over the grass or around the reception or hotel area will be asked to dismount.

Regulations

- Smoking is not permitted in any of the site buildings. Campers are advised not to smoke in awnings. Smokers must dispose of cigarette butts appropriately.
- Please do not leave refuse outside, including by or in awnings, as this can attract vermin. Please use the bins provided.
- Gadlys Touring Park provides pitches for Motorhomes and Touring Caravans only, Tents and additional vehicles are prohibited.
- Open fires of any description are not allowed on the site.
- BBQ's are allowed but must be kept off grass and lit in an appropriate container. All BBQ's

must be extinguished by 10pm.

- The Speed Limit on the park is strictly **5mph**.
- Please adhere to our rules and regulations for the play equipment as displayed in the play area.
- Charging of Electric Cars from the EHU bollards is strictly prohibited as this will overload/damage the 16amp on site system.

Dogs/pets

- Dogs are allowed on site up to a maximum of 2 per pitch at the set fee of £2 per day, but they must be kept under control and on a lead at all times even on your pitch area. It is the dog owners responsibility to 'pick up' after their dog and to use the disposal bins provided.
- Dogs are not allowed on the Play Park and, other than Guide Dogs, are not permitted to enter any of the site buildings.

Disclaimers

All property is left at owner's risk. Gadlys Touring Park will not be responsible for damage to, or theft of or from, caravans, tents and vehicles left on site. Gadlys Touring Park and its agents accept no responsibility for the safety of campers, or their equipment and personal effects. Campers using Gadlys Touring Park do so at their own risk.

Booking requirements

- All bookings are subject to agreement with our terms and conditions.
- Unfortunately, requests for specific pitches may not always be possible to meet.
- You will need to make direct contact by email or phone before booking if you are a group:
 - A non-family group requiring one or more pitches
 - A group of families, couples or singles intending to stay on site at the same time.
- The online booking facility is for families, couples or singles requiring one pitch only for up to 28 nights.
- All Pitches must be occupied by at least one person aged 18 years or over.
- Note that the Management reserves the right to refuse admittance of groups to the site if they have not had prior knowledge.
- Gadlys Touring Park reserves the right to terminate the booking of anyone who fails to abide by the park rules. The Management's decision will be final.

Payments and deposits

- A 25% or £25 deposit, whichever is the higher, is required at the time of Booking.
- Where the total cost of the Booking is less than £25, the full amount must be paid at the time of Booking.
- Any balance of payment is required a minimum of two weeks prior to arrival. This may be done at any time from the date of the Initial Booking, up to two weeks before your arrival.

Cancellations and refunds

- If you are unable to stay with us for any reason after having Booked, please cancel your Booking at the earliest opportunity by calling [01407 710227](tel:01407710227) or email reception@gadlys.co.uk quoting your Booking Reference Number.

- Provided you are able to advise us of a cancellation 7 days or more **prior** to your arrival date, your payment can be transferred to a future booking within 6 months of the cancellation date. Please note that no refunds can be given once a Booking has been made.
- Unfortunately no refunds can be given if you wish to move your Booking to another date or cancel **within 7 days** of your arrival date, you arrive later than booked or you have to terminate your stay early.
- We regret the weather conditions are beyond our control and cannot refund any monies if you cancel your booking or reduce your stay due to the weather.

For your peace of mind if we are forced to close the Park you will receive 100% refund. No compensation will be offered or implied.